

Advisory Committee for 911 Service Oversight
Committee Minutes
August 24, 1999

In Attendance: Gary Kempker, Bill Adams, Charles Bonney Peggy Loman, Sheila Lumpe, Roger Young, RD Porter, Annette Kolis Mandel, Carol Ann Freeman, William Ferrell, Atkins W. Warren, Stephen Paulsell, Barbara Gulick

The meeting opened at the State Emergency Operations Center in Jefferson City, Missouri with a short opening statement by Gary Kempker welcoming members and visitors. The Minutes of the February 9, 1999 meeting were reviewed and approved.

Administrative actions included a letter from Mr. David Baker of the Missouri Assistive Technology Project outlining a problem with a handicapped individual's telephone and the community of Macon. Issue concerned PSAP Administrators questions regarding the use of automatic dialing phones programmed with 911. Issue was successfully resolved through interaction of Mr. Baker. A letter from C. Michael Armstrong, Chairman and CEO of AT&T was presented to the Committee. Mr. Armstrong strongly urged PSAP's to prepare for Y2K, and offered his corporations assistance. The Committee decided to mail a copy of the letter to each PSAP in Missouri.

Under Old Business the following issue was discussed:

1. Year 2000: Sheila Lumpe indicated that the PSC was receiving reports of Y2K activities from utilities. The PSC was also holding a seminar in September on Y2K readiness. A report from Robb discussed Cyber-terrorism, potential for sabotage and physical security. It appeared from discussions that industry and the public sector agencies were addressing the Y2K problem and would be ready by December.

Under New Business the following issues were discussed:

1. Wireless Service Provider Enhanced 911 Advisory Board: RD Porter indicated that the Southwestern Bell Wireless member had been transferred and this position was open with no replacement identified. RD also indicated that APCO would elect a representative in June, and MoNENA would do the same in the Fall. He also reported that OA has developed the procedures for distributing funds to enhance wireless 911 to PSAP's once funds are available. Gary requested the rules be reviewed by the DPS house council. Sheila Lumpe also indicated that there was a new Admin Rule law and procedure for verifying the requirement for a rule.

2. Proposed legislation affecting 911 services was discussed: Three House Bills affecting 911 have been introduced this legislative session. HB-99 delineates confidential records and freedom of information issues, HB-112 exempts dispatch centers from restrictions on recording telephone conversations and HB-318 which establishes training and standards for 911 operators. Committee discussions centered on HB-318 as follows:

A) RD Porter indicated a lot of interest from PSAP's on training standard, identification of approved schools and courses and status of the training courses developed by some PSAP's. RD also asked if the POST Commission should be the administrator for training and certification. Gary indicated that the POST Commission does not have 911 training in it's charter and has no authority over 911 training.

B) Hancock implications were discussed. It has been determined that since the individual is responsible for obtaining training the Hancock Amendment procedures do not apply.

C) A subcommittee was established to develop rules. Members are RD Porter, Barbara Gulick and Laura Estabrooks. Gary asked Robb to run ruled through DPS Council, David Baker, and Chris Egbert of the POST Commission.

The meeting adjourned at 1140 with Gary thanking all members and visitors for their input and assistance.